

Community Action Network

www.canaction.ie

Placing People at the
Heart of Change

Universal
(Vision for Society)

Equal Power
Relationships

Accountability

WHY

Rights v Needs

Stops Stigmatising

Outcome Focused

Evidence Based

Service Users Rights in Action

Drug Service Users
Service User Representatives
Community Activists

Facilitated by Community Action Network

Issues – Linked lived experience to Human Rights Violations

Urine
Sampling

End
practice
unless
requested

Lack of
Meaningful
Review

Compulsory
Meaningful
Treatment
Plans

Real
Treatment
Choice

Choice

Participation

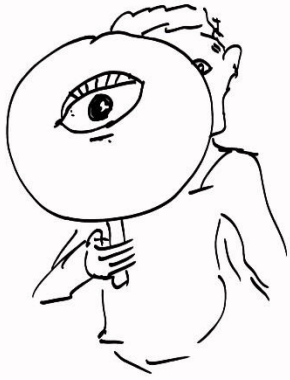
Effective
Complaints
process

Issues Violate the Right to Adequate Health as Enshrined in:

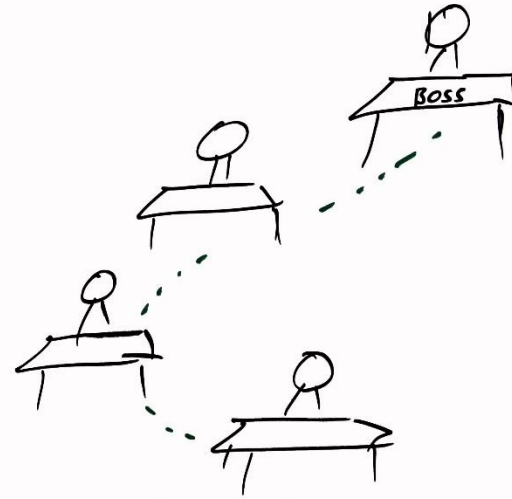
Article 25 of
UN
Declaration of
Human Rights

Article 12 of
the
International
Covenant of
Economic,
Social and
Cultural Rights

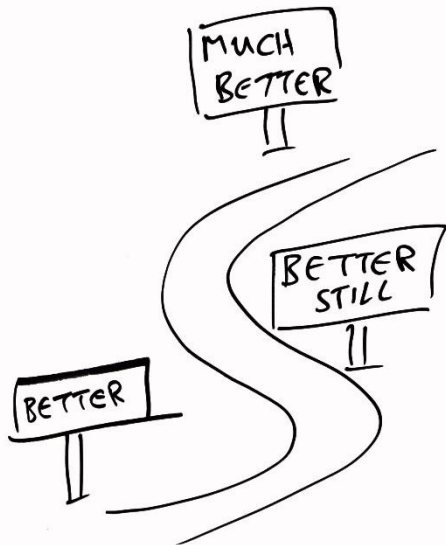
Article 11 of
the Revised
European
Social Charter



GATHER EVIDENCE



DO A POWER



SET INDICATORS



ENGAGE
DUTY BEARERS.

Peer led Research

2012

Urine sampling

- 54% supervised with mirrors
- 51% weekly
- 6% 2 -3 times a week

Care Plans

- 62% never offered one

Relationship with Doctor

- 43% no meaningful one

2017

Urine sampling

- 65% supervised with mirrors
- 56% weekly
- 22.7% 2 -3 times a week

Care Plans

- 76% never offered one

Relationship with Doctor

- 70% no meaningful one

Making Complaints

- 78% do not know how

Employment

- 84% unemployed
- 70% see conditions of treatment as a barrier

Human Rights Based Campaign

Support
from
President
Higgins

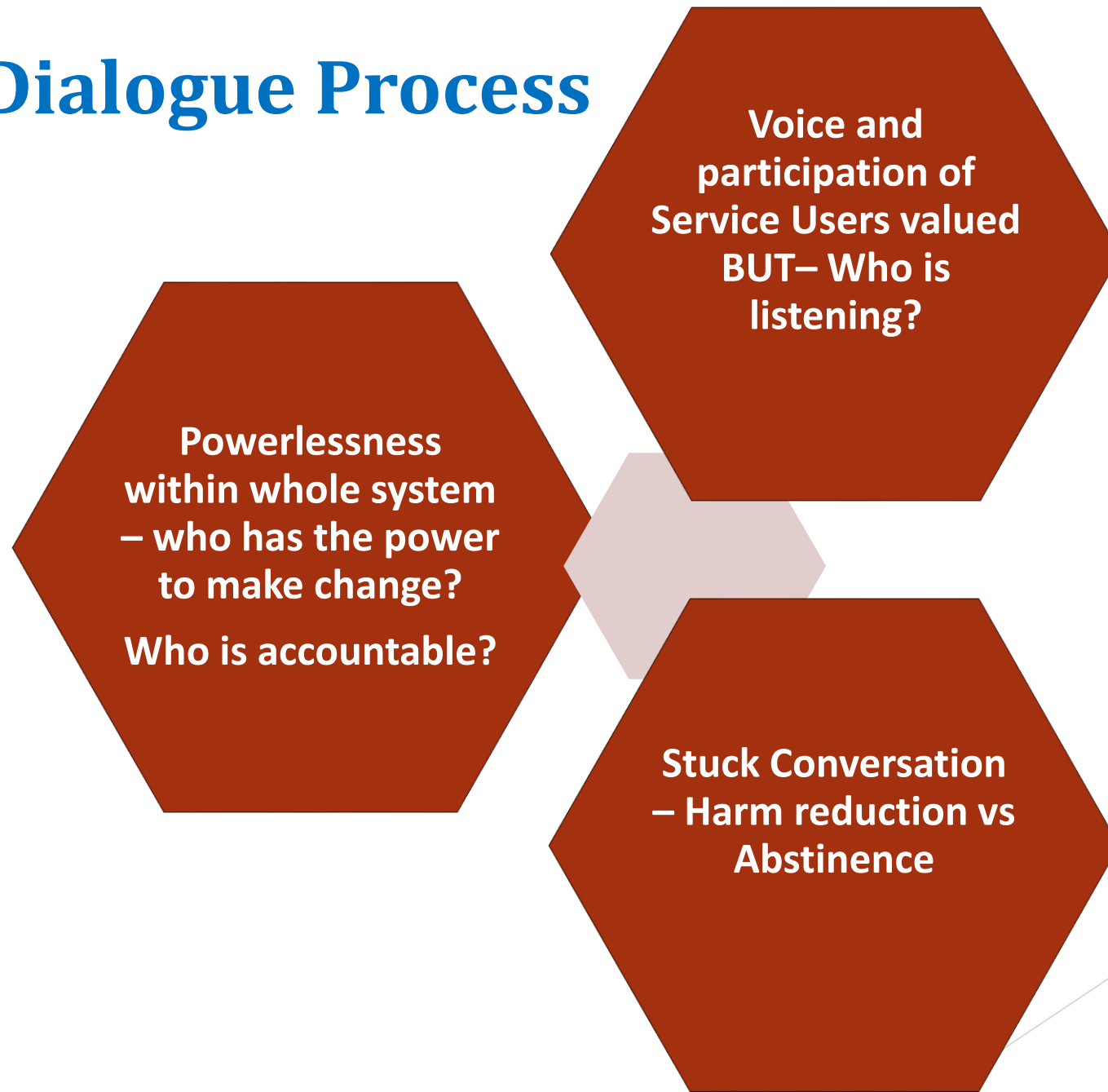
Human
Rights and
Equality
Commission

Strengthened
Leadership
and Power

Engaged in
dialogue
with
microcosm
of system



Dialogue Process

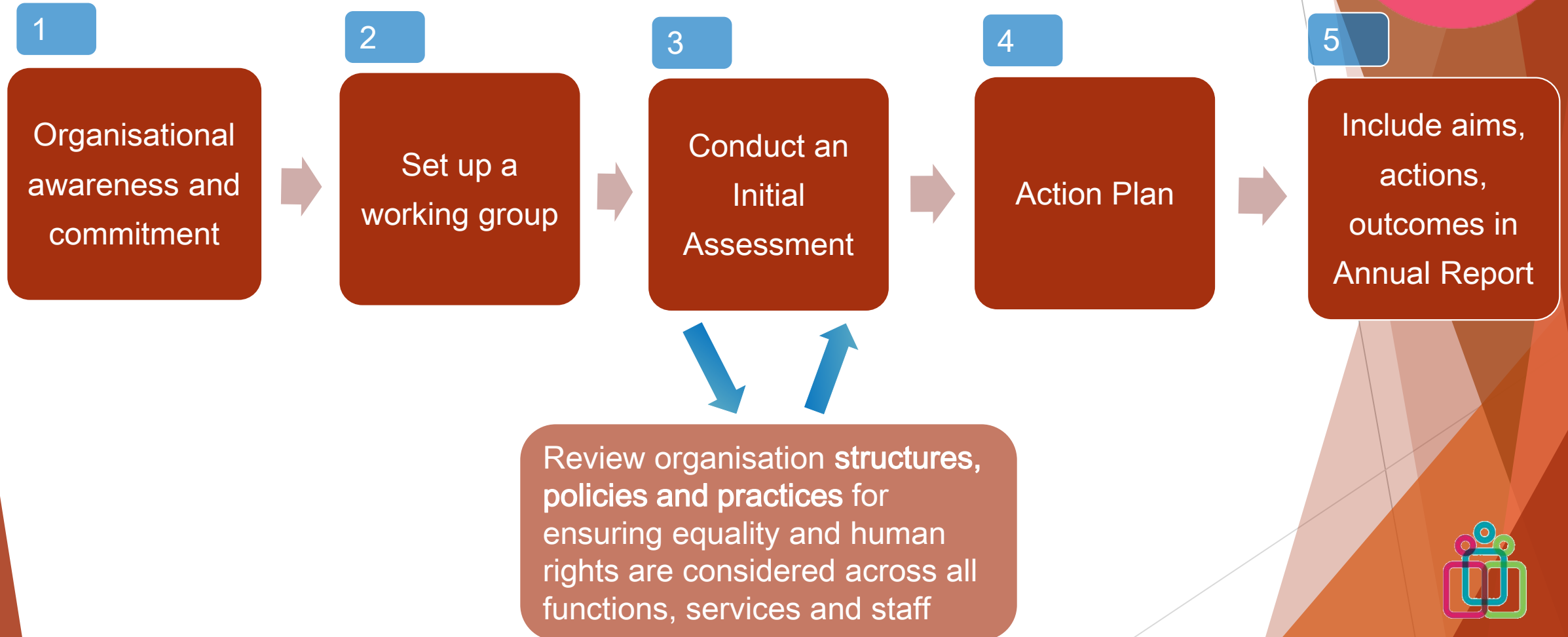


Public Sector Duty Steps

1. In preparing strategic plans, set out in a manner *accessible to the public* an **assessment** of the human rights and equality issues it believes to be or relevance to its functions
2. **Develop** policies, plans or actions proposed to address those issues
3. **Report** in a manner *accessible to the public* on developments and achievements in that regard



Public Sector Duty process:



Outcomes of Pilot Project to date

- Building Collective Ownership through dialogue
- Ongoing peer research
- Compiling the Book of Evidence
- Meetings with
 - ✓ Ombudsman's Office
 - ✓ Minister Catherine Byrne
 - ✓ Department of Health Officials in relation to National Drugs Strategy
 - ✓ Meetings with senior HSE managers
 - Dublin Mid Leinster Team
 - Social Inclusion Team
 - National Quality Improvement Division

Reflections

- ▶ Impact on Rights Holders
- ▶ Participation and power
- ▶ Coalitions
- ▶ Emergence and learning

Impact on Rights Holders

- Self Esteem
- Identity
- Civic Engagement
- Shift in Power Dynamics
- Equal Participation

So Placing People at the Heart of Change in this way is all about power...

- ▶ Who has it/ or not
- ▶ The sources of power – what gets valued
- ▶ How is it exercised
 - to include or exclude / overtly or subtly
 - to have power over,
 - power with or
 - take power from within

So Placing People at the Heart of Change in this way is all about power...cont

- ▶ It has to do with participation / non participation in closed, invited or claimed spaces
- ▶ Follows a path
 - Validate lived experience
 - Analyse Personal, Community, Cultural Political, Economic and from HR perspective
 - Claim HR and in so doing hold to account and claim space for engagement where there has been none

Coalitions

- ▶ Service users
- ▶ Community activists
- ▶ Doctors
- ▶ Academics
- ▶ Irish Human Rights and Equality Commission
- ▶ Allies and champions within medical, legal and human rights fields

Emergence and Learning

- ▶ This has and is a journey of making the path by walking it...
- ▶ All about emergence and complexity and daring to envision an alternative
- ▶ Ongoing process of planning, acting, reflecting, learning, planning , acting...
- ▶ Working within and upon systems
- ▶ AND staying power